



Service Order

Date: _____ Customer Name: _____ Contact #: _____

Service Location: _____ Billing Address: _____

Services and Pricing

High Speed Internet and Phone Service (FTTH):

		Monthly Charge	Install Charge	X Below
Residential Basic	<i>PRODIGI entry level speed (5 Down / 5 Up)</i>	\$45.00	\$100.00	
Residential Express	<i>15 Mbps up / 15 Mbps down</i>	\$55.00	<i>Waived</i>	
Residential Advanced	<i>30 Mbps up / 30 Mbps down</i>	\$65.00	<i>Waived</i>	
Residential 50	<i>50 Mbps up / 50 Mbps down</i>	\$95.00	<i>Waived</i>	
Residential 100	<i>100 Mbps up / 100 Mbps down</i>	\$145.00	<i>Waived</i>	
Ultra - speeds available up to 1GB		(as quoted)	<i>Waived</i>	
Static IP		\$15.00	<i>Waived</i>	
Business Class Services	<i>Prioritized traffic & service level commitments.</i>	(as quoted)	<i>Waived</i>	
Wireless Router		\$5.00	<i>Waived</i>	
Residential Phone Service	<i>Free Nationwide calling – Requires data package</i>	\$15.00	<i>Waived</i>	
Existing Phone Number(s):				

- This document is confidential and may not be disclosed to third parties; It is non-binding unless it is executed by Customer and accepted by PRODIGI.
- The pricing stated herein is contingent on service availability (as determined by PRODIGI).
- Residential Class services are best effort with no minimum speed commitment.
- The demarcation point for the service shall be PRODIGI's minimum point of entry at the stated demarcation point as determined by PRODIGI, Inc. Additional service fees may apply for adding, extending or moving demarcation for Customer's convenience.
- All services are subject to the terms of PRODIGI's Master Service Agreement and Acceptable Use Policy.
- Agreement is for 2 year term unless specifically stated otherwise.
- Auto-renewal for additional 12 months upon term expiration. Minimum 60 day written notice for termination required.
- Payments due 30 days from monthly billing date. 1.5% per month (minimum \$0.50) late fees for past due amounts.
- Open/Unsecured Wireless networks are not permitted.
- Resale or sharing of services is not permitted and will be treated as theft of service.
- Taxes, franchise fees and any other mandated legislative fees are in addition to the quoted amounts.
- Prices may change due to any legislative mandates and/or volatile or other unforeseen market conditions.

Acceptance of Proposal – The above services, prices, specifications and conditions are satisfactory and are hereby accepted. PRODIGI is authorized to do the necessary work to provide selected services. Payment will be made according to monthly invoice terms from the date of invoice.

Please sign and return:

Signature: _____ Date of Acceptance: _____

Name: _____ Title: _____

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